



# NEWS RELEASE

## HAWAII WATER SERVICE

Quality. Service. Value.

May 7, 2026

Contact: Geoff Fulks, (808) 883-2046

Laura Florez-McCusker (559) 356-1577

*For Immediate Release*

---

### **Hawaii Water Service Offers Free Conservation Kit to Maui Customers, Rebates Also Available to Ka'anapali Customers**

---

KA'ANAPALI, Hawaii—As parts of Maui County continue experiencing drought conditions and with warmer temperatures expected to increase water use this spring and summer, Hawaii Water Service (Hawaii Water) encourages its Maui customers to take advantage of numerous conservation resources to help them save water—and money—every day.

All residential Hawaii Water customers can obtain a free conservation kit with water-efficient plumbing retrofit devices that can help the average family save hundreds of gallons of water each month. The kit, which can be ordered online at

**[www.hawaiiwaterservice.com/kit](http://www.hawaiiwaterservice.com/kit)**, includes:

- Two high-efficiency showerheads
- Two bathroom faucet aerators
- One kitchen faucet aerator
- One hose nozzle
- Toilet leak detection tablets

Hawaii Water also currently offers indoor and outdoor rebates to residential Ka'anapali system customers for items such as:

- High-efficiency clothes washers
- High-efficiency toilets
- High-efficiency sprinkler nozzles



# NEWS RELEASE

## HAWAII WATER SERVICE

Quality. Service. Value.

- Smart irrigation controllers

Details, plus additional rebates for commercial customers, are available at [www.hawaiiwaterservice.com/residentialrebates](http://www.hawaiiwaterservice.com/residentialrebates) and [www.hawaiiwaterservice.com/commercialrebates](http://www.hawaiiwaterservice.com/commercialrebates).

Hawaii Water is seeking to expand the rebate program to its Kapalua service area. The company has proposed the program in its General Rate Case currently before the Hawaii Public Utilities Commission.

“Hawaii Water is dedicated to being a responsible steward of our limited natural resources, and water conservation is one important way we can work together with our customers to save water every day,” said Geoff Fulks, General Manager of Hawaii Water. “We are here to make saving water easier for our customers with this comprehensive conservation program, as small individual changes can lead to big results.”

Hawaii Water will notify Kapalua customers if rebates become available in their area. In the meantime, the company encourages all customers to visit [hawaiiwaterservice.com](http://hawaiiwaterservice.com) to get easy conservation tips, learn how to look for hidden leaks on their properties, and find other helpful resources.

### **About Hawaii Water Service**

Hawaii Water Service provides high-quality, reliable water and/or wastewater services to residents, businesses, and resorts on Oahu, Maui, Kauai, and the Big Island through about 6,800 water or wastewater service connections. Hawaii Water’s purpose is to enhance the quality of life for customers and communities. To do so, it invests responsibly in water and wastewater infrastructure, sustainability initiatives, and community well-being. The company’s employees live by a set of strong core values and



# NEWS RELEASE

## HAWAII WATER SERVICE

Quality. Service. Value.

share a commitment to protecting the planet, caring for people, and operating with the utmost integrity. The utility, commemorating a century of service this year, has been named one of “America’s Most Responsible Companies” and the “World’s Most Trustworthy Companies” by *Newsweek*, a USA Top Workplace, and a Great Place to Work®. More information is available at [www.hawaiiwaterservice.com](http://www.hawaiiwaterservice.com).

###